

E-01345A-08-0172



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ORIGINAL

ARIZONA CORPORATION COMMISS...
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81845

Date: 9/16/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Katherine Last: Slanta

Account Name: Katherine Slanta

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For Assignment

Contact Phone: [REDACTED]

Nature of Complaint:

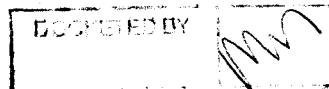
***** E-01345A-08-0172 *****

Arizona Corporation Commission
DOCKETED

SEP 16 2009

Customer sent the following -

Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007



RECEIVED
SEP 18 P 2:18
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

To Whom It May Concern:

October 13th of 2009. I will be a resident of Arizona 41 years. In that period of time I have seen many increases in the Electric bill; this year has been ridiculous.

When you receive your statement you notice a list of charges that overlaps one another; all approve by the Commission, I remember one increase that went entirely to the BONUSES of C.E.O's is that fair? We could get Cheap CEO's from overseas that would same money instead of pocketing it.

I live on social security and some savings; one day you will be in our age group struggling to make ends meet. Grew up in the Great Depression so I don't bug what I can not afford.

Try calling Arizona Public Service the wait can be as long as 37 min. I'm not the only one upset. Please think twice before allowing another increase to Arizona Public Service; in fact, it would be to the Consumers advantage to lower rates OR! Have another Utility Co. come into area for Competitive prices.

Sincerely yours,

Katherine Slanta (Widow)
[REDACTED]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sun City, AZ 85351

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/16/2009

Opinion No. 2009 - 81845

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81844

Date: 9/16/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Robert

Wheaton

Account Name: Robert Wheaton

Home: [REDACTED]

Street: n/a

Work:

City: n/a

CBR:

State: AZ **Zip:** n/a

Is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For Assignment

Contact Phone: [REDACTED]

Nature of Complaint:

***** E-01345A-08-0172 *****

Customer sent the following -

APS/AZCC

Your Co. needs to fix it's finances internally instead of constantly coming after the already burdened, weighed down consumer who suffers at the hands of big business like you.

Gone are the days of high living and big spending is this dire economy. You are just adding more fuel to the fire, & making people angry, because of lack of control over there own lives, and your lack of control over spending wisely & frugally. Start acting responsibly.

Yours Truly

Robert Wheaton

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/16/2009

Opinion No. 2009 - 81844

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM
